

## **Terms & Conditions**

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The displayed price and currency selected by you, will be the same price and currency charged to the Card and printed on the Transaction Receipt.



Bali Home Fix accepts payment in IDR and USD by direct transfer, Visa or Mastercard debit and credit cards as well as cash on service delivery for its products and services. Once the payment is made, the confirmation notice will be sent to the client via email within 24 hours of receipt of payment. All purchases are also governed by the terms and conditions of respective merchant service providers. Please review respective merchant service provider's user agreement and privacy policy before entering any transaction. Interpretation. These Terms of Use supersede all other written and oral communications or agreements with regard to the subject matters discussed in these Terms of Use. A waiver or modification of these Terms of Use will only be effective if made in writing signed by an authorized officer of Bali Home Fix. All refunds will be made onto the original mode of payment and will be processed within 10 working days depending on the issuing bank of the credit card.

***Services cancelation requested up until 24 hours before the date & time of expected service provision will be subject to a 50% cancelation penalty on the initial payment.***

***All cancelation requests made less than 24 hours before the date & time of expected service provision will not be eligible for any refund of payment.***

Service cancelation requests should be sent to [hello@balihomefix.com](mailto:hello@balihomefix.com)

***Adjustment of booking of services (e.g., changing the property type / size) shall be allowed, free of charge, up until 24 hours before the date & time of expected service provision. All adjustment of booking of the service requested, made less than 24 hours before the date & time of expected service provision, will be subject to a 50% penalty on the payment of the initially booked service. Furthermore, inaccurate input of area size of Villas, Offices, and Retail Stores (in square meter) at the time of booking could result in a no refund scenario.***

To be able to perform the services, the inspector(s) will need full access to the property. It is your responsibility to ensure that such access is granted to us and to our inspectors. A non-objection certificate (NOC) from the current owner of the property is required for conducting our services.

We will not be responsible for requesting such access from owners, tenants, agents etc. Failure to guarantee access to the property, at least 12 hours before the date & time of expected service provision, will result in a financial penalty or in some case a no-refund scenario.

Bali Home Fix will not trade with or provide any services to individuals and companies owned or controlled by, or acting for or on behalf of, Office Foreign Assets Control (OFAC) targeted countries AND individuals, groups, and entities, such as terrorists and narcotics traffickers designated under the OFAC programs that are not country specific.

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